

NEA MEMBER

ASSISTANCE PROGRAM



neamb.com

YOUR DEDICATION DRIVES OURSSM

CONTACT NEA MB PROGRAM SUPPLIERS FOR ASSISTANCE

Members are encouraged to contact NEA MB suppliers to seek assistance and determine what options are available to them.

These services include:

- Mortgage assistance options
- Credit card payment assistance
- Online money management tools/information
- Insurance payment options and assistance
- Retirement savings waivers
- Health discounts and concessions
- Phone advice and assistance
- Free financial magazines

See last page for contact information.

NEA MEMBER ASSISTANCE PROGRAM

Helping Members through Difficult Times

At NEA Member Benefits (NEA MB), we know many NEA member households are struggling to navigate through today's difficult economic times. Coping with layoffs, salary cuts, and other financial issues, NEA members are looking for solutions. As your advocate, we have been working with our program suppliers to ensure that participating members get the support and consideration they need and deserve.

This brochure includes a list of services that are currently available to NEA members facing economic challenges. NEA MB will continue to collaborate with our suppliers to identify additional opportunities to provide special consideration and, where possible, temporary relief from financial pressures.

As new services become available, we will communicate them immediately to state affiliates so that they may share them with NEA members.



MEMBER RESOURCES

NEA MB Member Service Center (MSC)

NEA MB's Member Service Center is the member's one-stop shop for information. By calling **800-637-4636**, members can find out what services are available to them. Members may also request information by sending an email to **ask-us@neamb.com**.

The New NEAMB.com

The new NEA MB Web Site is a key example of how we're changing to better meet the needs of our members. We are committed to truly understanding and accommodating those needs.

Members can go online to **NEAMB.com** to learn about the services available to them. The site provides members with easy access to helpful articles, tips on saving money and links to consumer discounts and free financial magazines. **NEAMB.com** will be updated as new services become available. Please check the site frequently for updates.

National Foundation for Credit Counseling (NFCC)

NEA MB and the National Foundation for Credit Counseling (NFCC) have teamed up to provide debt management and housing counseling services to NEA members and their families. Members can contact NFCC at **866-479-NEA2 (6322)** debtadvice.org/nea.

National Online Job Search Resource

NEA MB recently established a partnership with Teachers-Teachers.com, a free online education placement service with job postings from school systems nationwide. Members can access Teachers-Teachers.com through **neamb.com** or by going directly to **Teachers-Teachers.com**.

Free Magazines

Members can get practical financial advice through the NEA Magazine Service. Some of the free financial titles available include Kiplinger Personal Finance, INC Magazine, and The Economist. Members can call **800-YOUR-MAG** or go to **neamag.com/thanks** to select free magazines.



Contact Information

NEA Member Benefits

800-637-4636

www.neamb.com

National Foundation for Credit Counseling (NFCC)

866-479-NEA2 (6322)

www.debtadvice.org/nea

NEA Members Insurance Trust

800-637-4636

www.neamb.com

NEA Credit Card & Loan Programs

888-800-5160

www.neamb.com

NEA Home Financing Program

800-NEA-4YOU (4968)

www.neamb.com

NEA Auto & Home Insurance Program

800-877-7345

www.neamb.com

NEA Valuebuilder Program

800-NEA-VALU (8258)

www.neamb.com



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